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AML3D USA INC. ('AML3D')

Terms & Conditions of Purchase

Reference: AML-MP-FRM-010

Date: 27 August 2025



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1 Acceptance of Order

These Terms and Conditions constitute an integral part of the purchase order (hereinafter "Order"), and acceptance is strictly limited to its terms and conditions. Additional or differing terms or conditions proposed by Seller shall have no effect unless accepted in writing by AML3D USA Inc. (hereinafter "Buyer"). This Order and the attachments and documents incorporated herein constitute the complete and exclusive statement of the terms of this Order between Buyer and Seller and supersede all prior representations, understandings, and communications relating hereto. Agreement by Seller to furnish the goods or services subject to these terms and conditions, or Seller's commencement of such performance or acceptance of payment, shall constitute acceptance by Seller of this Order. Such acceptance creates a binding Order.

2 Schedule and Delivery; Notice of Delay

- a) Seller shall strictly adhere to all Order schedules.
- b) Time is and shall remain a material element of this Order. No acts of Buyer, including, without limitation, modifications to this Order or acceptance of late deliveries, shall constitute a waiver of this provision. Buyer also reserves the right to refuse or return, at Seller's risk and expense, shipments made in excess of this Order or in advance of required schedules, or to defer payment on advance deliveries until scheduled delivery dates.
- c) Seller shall notify Buyer in writing immediately of any actual or potential delay in the performance of this Order. Such notice shall include a revised schedule and shall not constitute a waiver to Buyer's rights and remedies hereunder.

3 New Materials

The goods to be delivered hereunder shall consist of new materials, not used or reconditioned, unless authorized in writing elsewhere in this Order.

4 Packaging and Shipping

- a) Seller shall prepare and package the goods to prevent damage or deterioration and shall use best commercial practices for packing and packaging of items to be delivered under this Order, unless otherwise specified herein.
- b) Unless otherwise directed, all items shipped in one day from and to a single location must be consolidated on one bill of lading or airbill, as appropriate. No charges will be allowed for packing, crating, freight, local cartage, and/or any other services unless so specified in this Order or any authorized changes thereto.
- c) Freight shipments are to be routed via Order instructions or as authorized by the Buyer.
- d) The Order number(s) must appear on all correspondence, invoices, shipping labels, and shipping documents, including all packing sheets, bills of lading and airbills.

5 Inspection and Acceptance

- a) Unless otherwise stated in the Order, Buyer's acceptance of goods or services shall be subject to Buyer's final inspection within sixty (60) days after receipt at destination, notwithstanding any payment or prior test or inspection. Final acceptance shall be at Buyer's facility or such other place as may be designated in writing by Buyer's material representative. Acceptance shall be conclusive, except for latent defects, fraud, gross

mistakes amounting to fraud, or as otherwise provided in the Order.

- b) Seller and its suppliers shall establish and maintain a quality control and inspection program as required by the quality control requirements of this Order. Any changes, deviations or waivers from the requirements of the Order must have the prior written approval of the Buyer.
- c) Buyer and Buyer's representatives shall have the right of access, on a non-interference basis, to any area of Seller's or Seller's supplier's premises where any part of the work is being performed. Seller shall, without additional costs to Buyer, provide all reasonable in-plant accommodations, facilities, and assistance for the safety and convenience of the Buyer and the Buyer's representatives in the performance of their duties.
- d) In order to ensure that the goods to be delivered hereunder satisfy the Order requirements, and to demonstrate compliance with applicable technical specifications, Seller and Seller's suppliers shall perform factory tests as required by the Order, and the Buyer or Buyer's customers may witness such tests and review the test data. Seller shall give Buyer advanced notice as is reasonably necessary to allow Buyer to witness any required test. The work set forth in the Order is subject to inspections and monitoring in accordance with the requirements of this Order and the quality program set forth at the Seller's or Seller's supplier's facility and may be performed by the Buyer or Buyer's representative at their sole discretion. Inspection by the Buyer or Buyer's representative shall not relieve the Seller from responsibility for any omission, defect, fault or other failure to meet the requirements of the Order. If any item is found to be defective in material, workmanship, or otherwise not in conformance with the requirements of this Order, the Buyer shall have the right to reject such defective item(s) or require its prompt correction at Seller's expense.
- e) Seller shall keep and maintain proper and adequate inspection, test and related records, which shall be available for inspection by the Buyer or Buyer's representative, and shall permit copies to be made and extracts to be taken and shall furnish all information which may be required by the Buyer or Buyer's representative.
- f) Seller agrees that all static-sensitive electrical and electronic parts, assemblies and equipment shall be handled and protected to effectively prevent damage from electrostatic discharge using an Electrostatic Discharge (ESD) control system which encompasses protected areas, handling procedures, protective covering, quality precautions, audit and review, training of employees, and packing and packaging for delivery.

6 Rejection

If Seller delivers non-conforming goods or services, the Buyer may, at its option and at Seller's expense, (i) return the goods for refund or credit; (ii) require Seller to promptly correct or replace the goods or services; (iii) correct the nonconformance; or (iv) obtain conforming goods or services from another source. Seller shall specify the reason for any return or rejection of non-conforming goods or services and/or shall describe the action taken. Seller shall be liable for any increase in costs, including procurement costs, attributable to Buyer's rejection of the non-conforming goods or services.

7 Payment

Payment shall be made within 30 days after acceptance of the delivered goods or services and receipt of a proper invoice, provided, however, that in the event acceptance has not occurred,



through no fault of Seller, within 30 days of Buyer's receipt of the delivered goods or services, payment shall be made by no later than the 45th day following Buyer's receipt of the delivered goods or services.

8 Buyer Furnished Property

- a) Buyer may furnish Seller property owned by either Buyer or its customer and required by Seller for the performance of work under this Order, or have Seller acquire property for Buyer on its customer's account (hereafter referred to as "Buyer Furnished Property"). This may include, without limitation, tools, equipment or material of every description, and any replacement thereof or any material affixed or attached thereto.
- b) Title to Buyer Furnished Property shall not vest in Seller. Seller shall cause all Buyer Furnished Property to be clearly marked (if not so marked) to show that it is the property of Buyer or its customer.
- c) Buyer Furnished Property shall be used only for the performance of this Order unless otherwise directed by the Buyer.
- d) Seller shall, in accordance with sound industrial practice and without additional charge to Buyer, maintain in good operating condition, repair, protect and preserve Buyer Furnished Property until disposed of by Seller in accordance with Buyer's written instructions.
- e) Seller assumes the risk of, and shall be responsible for, any loss of or damage to Buyer Furnished Property in Seller's possession, except for reasonable wear and tear resulting from performance of this Order.
- f) Buyer shall at all reasonable times have access to the premises where any Buyer Furnished Property is located.

9 Taxes

Seller agrees to pay all local, state, and Federal excise, sales, and use taxes when applicable, unless otherwise agreed in writing. All such taxes shall be listed separately on the Seller's invoice. Seller shall accept any and all tax exemption certificates.

10 Invoices

Invoices shall either be sent by postal mail to the Buyer's Accounting Department or emailed Buyer to the Buyer at AML@CMD.myworkplace.co. Subject to the provisions of Section 7, the time for payment shall not commence prior to Buyer's actual or scheduled receipt, whichever is later.

11 Changes

- a) By written order, Buyer may, from time to time, direct changes within the general scope of this Order in accordance with any of the following:
 - i. (i) technical requirements and descriptions, specifications, statement of work, drawings or designs; (ii) shipment or packing methods; (iii) place of delivery, inspection or acceptance; (iv) reasonable adjustments in quantities, delivery schedules, or both; (v) amount of Buyer-Buyer Furnished Property; (vi) time of performance; and (vii) place of performance.
- b) If any such change causes an increase or decrease in the price of this Order or in the time required for its performance, Seller shall promptly notify Buyer thereof and assert its claim for equitable adjustment within fifteen (15) days after the change is ordered, and an equitable adjustment shall be made. However, nothing in this provision shall excuse Seller from proceeding immediately with the Order as changed. Whether made

pursuant to this provision or by mutual agreement, changes shall not be binding upon Buyer except when specifically confirmed in writing by a member of Buyer's Authorized Personnel. Information, advice, approvals, or instructions by Buyer's technical personnel or other representatives shall be deemed expressions of personal opinions only and shall not affect Buyer's and Seller's rights and obligations hereunder unless expressly set forth in a written amendment to this Order.

12 Force Majeure

The following events, and only the following events, shall constitute force majeure under this Order: (a) acts of God or of a public enemy; (b) acts of Government; (c) fires; (d) floods; (e) epidemics; (f) quarantine restrictions; (g) strikes; (h) freight embargoes; and (i) unusually severe weather. In each case, the failure to perform must be entirely beyond the control and without the fault or negligence of the Seller. Each party shall give the other immediate notice of any event that such party claims is a force majeure event that would prevent the party from performing its obligations hereunder, and of the cessation of the condition. A party's notice under this Section shall include the party's good faith estimate of the likely duration of the force majeure event.

13 Termination for Convenience

- a) Buyer may, at any time and for any reason, by notice in writing, direct Seller to terminate this Order, in whole or in part, and such termination shall not constitute a Seller default. In such event, Buyer shall have all rights, including Buyer's rights to title and possession of the goods and materials paid for. The Buyer may take immediate possession of all work so performed upon notice of termination.
- b) Seller shall immediately stop work and limit costs incurred on the terminated work.
- c) If such termination is for the convenience of the Buyer and is not caused by the Seller's failure to fulfill the requirements, Buyer, after deducting any amount(s) previously paid, shall reimburse Seller for the actual reasonable, substantiated and allowable costs, with the total amount to be paid by the Buyer being determined by negotiation, but in no event exceeding the total price of this Order.

14 Termination for Default

- a) Buyer may, by written Notice of Default to Seller, terminate this Order, if the Seller fails to: (i) deliver the goods or to perform the services within the time specified in this Order or any extension; (ii) make progress, so as to endanger performance of this Order; or (iii) perform any of the other provisions of this Order, provided, however, that in the event of a default pursuant to either (ii) or (iii) above, the Seller shall be afforded a ten (10) day cure before Buyer may declare Seller in default.
- b) Buyer may require Seller to transfer title and deliver to Buyer, in the manner and to the extent directed by Buyer, any partially completed goods and raw material, parts, tools, dies, jigs, fixtures, plans, drawings, services, information and Order rights ("Materials") as Seller has produced or acquired for the performance of this Order, including, if requested by Buyer, the assignment to Buyer of Seller's subcontractors. Seller further agrees to protect and preserve property in the possession of Seller in which Buyer has an interest. Payment for completed goods delivered to and accepted by Buyer shall be at the Order price. Payment for unfinished goods or services, which have been delivered to and accepted by Buyer and for the protection and preservation of property, shall be at a price determined in the same manner as provided in



the Termination for Convenience provision hereof, except that Seller shall not be entitled to profit. Buyer may withhold from Seller monies otherwise due Seller for completed goods and/or Materials in such amounts as Buyer may determine necessary to protect Buyer against loss due to outstanding liens or claims against said goods and Materials.

- c) Seller shall promptly notify Buyer if Seller is the subject of any petition in bankruptcy. In the event of Seller's bankruptcy, Buyer may require Seller to post such financial assurance as Buyer, in its sole discretion, deems necessary. Failure to post such financial assurance upon ten (10) days' written notice shall constitute a default under this Order. The rights and remedies of Buyer in this clause are in addition to any other rights and remedies provided by law or under this Order.
- d) Nothing contained herein shall be construed as limiting Buyer's remedies, at law or at equity, for breach of Order.

15 Product Warranty

Seller warrants the goods delivered or services rendered pursuant to this Order conform to all specifications, descriptions, drawings and other requirements of this Order, will be free from defects in workmanship and materials, will be fit and suitable for their intended purpose and, to the extent not manufactured pursuant to detailed designs furnished by Buyer, to be free from defects in design, for a period of three (3) years from date of final acceptance. These rights of the Buyer are in addition to and shall not be limited by Seller's standard warranties.

16 Intellectual Property Warranty

Seller warrants that the sale, use, or incorporation into manufactured goods of all machines, parts, components, services, devices, material, and rights furnished or licensed hereunder, which are not of Buyer's design, composition, or manufacture, shall be free and clear of infringement of any valid patent, copyright, trademark, or other proprietary rights.

17 Compliance with Laws

- a) Seller shall comply with the applicable provisions of all Federal, state, and local laws and ordinances and all lawful orders, rules, and regulations hereunder, and shall indemnify Buyer from and against any and all liabilities, penalties, losses, damages, costs, or expenses (including reasonable attorneys' fees) that may be imposed on, or incurred by, Buyer in connection with any violations of such laws and regulations. Such compliance shall be a material requirement of this Order.
- b) Seller shall control the dissemination of and access to technical data, information, and other items received under this Order in accordance with U.S. export control laws and regulations, and shall indemnify Buyer from and against all liabilities, penalties, losses, damages, costs, or expenses (including reasonable attorneys' fees) that may be imposed on or incurred by Buyer in connection with any violations of such laws and regulations of Seller.

18 Release of Information

Seller shall not publish any information developed under this Order, nor disclose, confirm, or deny any details about the existence or subject matter of this Order, or use Buyer's name in connection with Seller's sales promotion or publicity, without prior written approval of the Buyer.

19 Proprietary Rights

- a) All specifications, information, data, drawings, software and other items supplied to Buyer by Seller shall be disclosed to Buyer without any restrictive rights on a non-proprietary basis. Further, Seller warrants that the sale, use, or incorporation of all machines, parts, components, services, devices, material and rights furnished or licensed hereunder, which are not of Buyer's design, composition, or manufacture, shall be free and clear of infringement of any patent, copyright, trademark or any other proprietary right.
- b) All specifications, information, data, drawings, software and other items which are: (i) supplied to Seller by Buyer; or (ii) obtained by Seller and paid for by Buyer during the performance of this Order, shall be treated as proprietary to Buyer by Seller, and shall not be disclosed to any third party without Buyer's express written consent. Seller agrees not to use any such furnished information except to perform this Order.

20 Intellectual Property

- a) Any invention or intellectual property first made or conceived by Seller in the performance of this Order or which is derived from the use of information supplied by Buyer shall be considered to be the property of the Buyer, and Seller agrees to execute all necessary documents to perfect Buyer's title thereto.
- b) Seller hereby grants to Buyer, and to Buyer's subcontractors and customers, in connection with products or work being performed for Buyer, an irrevocable, non-exclusive, paid-up worldwide license under any patents, copyrights, industrial designs or mask works (whether domestic or foreign) owned or controlled by Seller at any time.
- c) Seller hereby grants to Buyer, and to Buyer's subcontractors and customers, in connection with products or work being performed for Buyer, a perpetual, non-exclusive, paid-up worldwide license to reproduce, distribute copies of, perform publicly, display publicly, or make derivative works from any software included in or provided with goods or services under this Order (Software Documentation) as reasonably required by Buyer in connection with Buyer's testing or use of the good or service.

21 Counterfeit Goods

- a) Seller shall not furnish Counterfeit Goods to Buyer. Counterfeit Goods are defined as Goods or separately-identifiable items or components of Goods that: (i) are an unauthorized copy or substitute of an Original Equipment Manufacturer or Original Component Manufacturer (collectively, "OEM") item; (ii) are not traceable to an OEM sufficient to ensure authenticity in OEM design and manufacture; (iii) do not contain proper external or internal materials or components required by the OEM or are not constructed in accordance with OEM design; (iv) have been re-worked, re-marked, relabeled, repaired, refurbished, or otherwise modified from OEM design but not disclosed as such or are represented as OEM authentic or new; or (v) have not passed successfully all OEM required testing, verification, screening, and quality control processes. Notwithstanding the foregoing, Goods or items that contain modifications, repairs, re-work, or re-marking as a result of Seller's or its subcontractor's design authority, material review procedures, quality control processes or parts management plans, and that have not been misrepresented or mismarked, shall not be deemed Counterfeit Goods. Counterfeit Goods shall be deemed non-conforming to this Contract.



- b) Seller shall implement appropriate processes to ensure that Goods furnished to Buyer under this Contract are not Counterfeit Goods. Such processes are subject to Buyer review. Seller's processes shall include, but are not limited to, the direct procurement of items from OEMs or authorized suppliers, conducting approved testing or inspection to ensure the authenticity of items, and, when items are to be procured from non-authorized suppliers, obtaining from such non-authorized suppliers appropriate certificates of conformance that provide one or more of the following: (i) the OEM's original certificate of conformance for the item; (ii) sufficient records providing unbroken supply chain traceability to the OEM; or (iii) test and inspection records demonstrating the item's authenticity.
- c) If Seller becomes aware or suspects that it has furnished Counterfeit Goods to Buyer under this Contract, Seller promptly, but in no case later than thirty (30) days from discovery, shall notify Buyer and replace, at Seller's expense, such Counterfeit Goods with OEM or Buyer-approved Goods that conform to the requirements of this Contract. For confirmed Counterfeit Goods, GIDEP notification shall also be made no later than sixty (60) days after discovery. Seller shall be liable for all costs related to the delivery or replacement of Counterfeit Goods, including any testing or validation costs necessitated by the installation of authentic Goods in replacement of Counterfeit Goods.
- d) Seller bears responsibility for procuring authentic Goods or items from its subcontractors and shall ensure that all such subcontractors comply with the requirements of this Article.

22 Indemnification

Seller shall be liable for and shall save Buyer harmless from and against any loss, damage, or expense whatsoever that Buyer may suffer from breach of any of the warranties contained in this Order.

Seller shall defend, indemnify and hold Buyer harmless for any and all violations of United States import/export laws and regulations of the United States resulting either directly or indirectly from Seller's acts or omissions.

Seller shall defend, indemnify and hold harmless Buyer and/or its customers from and against any claims, suits, actions, awards, liabilities, costs, damages and attorneys' fees and costs related to actual or alleged infringement of any intellectual property right arising out of the manufacture, use or sale of Seller's goods or services by Buyer or its customers. If the use or sale of said item is enjoined as a result of such suit, Seller, at no expense to Buyer, shall obtain for the Buyer and its customer the right to use and sell said item, or shall substitute an equivalent item acceptable to Buyer and extend this indemnity thereto. The provisions of this paragraph will not apply to the extent that the infringement is due to Seller's compliance with formal specifications or detailed designs furnished by Buyer.

Seller shall, without limitation as to time, defend, indemnify, and hold harmless Buyer and Buyer's directors, officers, employees, and agents from and against any personal injury or property damage claim, suit, action, expense, loss, or damage whatsoever, including but not limited to, such claims, etc., under strict liability or products liability, together with attorney's fees, arising out of or in any way connected with Seller's (or Seller's agents, employees, or subcontractors): (i) performance or failure to perform this Order; or (ii) breach of any of the provisions of this Order. Seller shall be responsible for the actions and failure to act of all parties retained by, through, or under Seller, in connection with the performance of this Order.

Seller shall, without limitation as to time, defend, indemnify and save Buyer harmless from all liens which may be asserted against property covered hereunder, including without limitation mechanic's liens or claims arising under Worker's Compensation or

Occupational Disease laws and from all claims for injury to persons or property arising out of or related to such property unless the same are caused solely and directly by Buyer's negligence.

If Seller submitted cost or pricing data as defined at FAR 15.401, as part of the process of award of this Order, or if Seller submits such data in connection with any change order or other modification, Seller acknowledges that it is aware of Buyer's potential liability to the Government or to Buyer's customer if the ultimate customer is the Government, in the event that any of Seller's data were not current, complete or accurate. Seller warrants that all cost or pricing data submitted, including data obtained from its subcontractors or suppliers, shall be complete, accurate and current at the time of agreement between Buyer and Seller to the price of this Order, or of any modification thereto. Seller agrees to indemnify and hold Buyer harmless from any and all loss and expense, including the total of any reduction to Buyer's prime contract or higher-tier subcontract price, and attorney's fees resulting from Seller's breach of this warranty.

23 Insurance

Seller shall maintain the following insurance in amounts reasonably commensurate with the nature of the activities conducted by or on behalf of Seller:

- a) General Liability, Property Damage, and Employer's Liability and
- b) statutory Worker's Compensation Insurance.

24 Disputes

All disputes related to this Order shall be settled in accordance with the laws of the State of Ohio without

resort to that state's Conflict of Law rules. Pending final resolution of a dispute hereunder, Seller shall proceed diligently with the performance of this Order and in accordance with all the Terms and Conditions contained herein and with the Buyer's direction thereof.

Buyer and Seller shall each bear its own costs of processing any dispute hereunder.

25 Set-off and Additional Remedies

In the event Seller is liable to Buyer for any amounts pursuant to this Order, Buyer may, at its election, set-off such amounts against any amounts payable to Seller under this Order. The rights of both parties hereunder shall be in addition to their rights and remedies at law or in equity. Failure of Buyer to enforce any of its rights shall not constitute a waiver of such rights or of any other rights.

26 Assignments and Subcontracting

- a) Neither this Order, nor any interest herein, nor claim hereunder, may be transferred, novated, assigned or delegated by Seller; nor may all or substantially all of this Order be further subcontracted by Seller, without the prior written consent of Buyer.
- b) Notwithstanding the above, Seller may, without Buyer's consent, (i) assign monies due or to become due hereunder, provided that Buyer shall continue to have the right to exercise any and all of its rights hereunder and (ii) settle any and all claims arising out of, and enter into amendments to the Order, without notice to or consent of the assignee. Buyer shall be given prompt notice of any such assignment. Amounts so assigned shall continue to be subject to any of Buyer's rights to set-off recoupment under this Order or at law.
- c) Notwithstanding the foregoing, Buyer may assign this Order to any affiliated company, any successor in interest, or to Buyer's customer.



27 Title

All tooling, designs, drawings, and specifications and any other equipment or information (Buyer's Material) that is either (i) made or procured by Seller especially for producing the goods covered by this Order or (ii) furnished by Buyer to Seller for use in the performance of this Order, shall become or remain the property of Buyer, and Seller shall not use Buyer's Material for any purpose other than in the performance of a Buyer issued Order or order.

28 Government Orders

For Orders placed in support of and charged to a U.S. Government Order or subcontract issued thereunder, the applicable clauses set forth in the Federal Acquisition Regulation (FAR) and Defense Federal Acquisition Regulations (DFARS) in effect as of the date of the Order shall be incorporated therein by reference. In all clauses listed therein, the terms "Government" and "Contractor" shall be revised to identify properly the contracting parties under the Order. A list of the FAR and DFARS clauses are accessible on the Buyer's website, www.aml3d.com. Hard copies are available upon request.

29 Order of Precedence

Any inconsistencies in this Order shall be resolved in accordance with the following order of precedence: (1) the Order; (2) any Order amendments specifically modifying the Order; and (3) these General Terms and Conditions.



Addendum 1 - Quality Terms and Conditions

These External Provider Quality Terms and Conditions shall apply to the purchase of all Products, Services or Processes by AML3D ("AML3D") from the External Provider ("External Provider") named in the attached purchase order. External Provider agrees and acknowledges that AML3D would not agree to purchase any Products, Services or Processes that do not adhere to the Terms and Conditions set forth herein, which are incorporated by reference in any verbal or written Purchase Orders and/or Agreements by and between AML3D and External Provider for the purchase of Products, Services, or Processes. External Provider shall ensure that all sub-tier External Provider-provided Products, Services and Processes adhere to all External Provider Quality Terms and Conditions Requirements.

In compliance with AS 9100 Section 8.4.3 Requirements:

- a) AML3D requires that the External Provider shall maintain the proper identification and revision status of specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data where applicable.
- b) AML3D reserve the right of final approval of all Products, Services and Processes provided, methods of processes and equipment, and the final release of products and services.
- c) AML3D requires that all processes required as per our purchase order are performed by competent, qualified personnel.
- d) AML3D reserve the right to identify the requirements for interaction with our external providers, including (where applicable):
 - i. The use of emails.
 - ii. Documented confirmation of verbal interactions.
 - iii. Drawings and technical information.
- e) AML3D reserve the right to monitor the External Provider's performance, including:
 - i. Quality and conformity of the product, service or process being delivered/provided
 - ii. On-time delivery of product, service or process being delivered/provided.
 - iii. Communication of the external provider, including responses to enquiries.
- f) AML3D reserve the right to designate requirements for verification and validation activities that AML3D or AML3D customers intend to perform on the External Provider's premises (where applicable).
- g) AML3D reserve the right to approve any specialty requirements, critical items or key characteristics.
- h) AML3D reserve the right to approve any test, inspection and verification.
 - i. AML3D reserve the right to approve the use of statistical techniques for product acceptance and related instructions for acceptance, where applicable.
- j) AML3D require the External Provider to:
 - i. Implement a quality management system (QMS) and inform AML3D of any significant or applicable changes to the QMS, e.g., certification, key personnel (for example, point of contact, Quality Manager, etc.), and to notify AML3D of changes to applicable products, processes or services (including external provider or physical location).
 - ii. Use customer-designated or approved External Providers when requested.
 - iii. Notify AML3D of non-conforming products or services immediately and receive AML3D approval for disposing of non-conforming material.
 - iv. Ensure measures are taken to prevent the use of counterfeit parts.
 - v. Flow down applicable requirements to further sub-tier contractors. This "flow down clause" requires a sub-tier contractor to be bound by the same terms and conditions as the External Provider's (primary contractor's) agreement with AML3D. Essentially, it ensures that obligations and requirements in the main contract "flow down" to sub-tier contractors. This is to maintain consistency and compliance throughout the contractual chain, ensuring all parties are held to the same standards.
 - vi. The External Provider shall not subcontract any portion of the Goods or Services without the prior written consent of AML3D. All proposed sub-tier contractors must be disclosed in advance and are subject to AML3D's approval. The External Provider remains fully responsible for the performance of any approved sub-tier contractors and shall ensure they comply with all applicable terms and conditions of this Agreement.
 - vii. Maintain proper identification and revision status of specifications, drawings, or inspection/verification instructions where applicable.
 - viii. Retain records associated with AML3D purchase orders for a minimum of 5 years. AML3D requires the disposition of these documents to be controlled in accordance with applicable QMS requirements.
 - ix. Maintain product traceability, where applicable (e.g. test report numbers, heat/lot traceability, part numbers, etc).
 - x. Ensure that all personnel are aware of their contribution to product or service conformity and product safety, and of the importance of ethical behaviour.